

Premises Risk assessment in Line with local guidelines from North Tyneside

Identify Risks	Who is at risk and how	Reviewed 16/09/2025
Location of Premises	Children and Vulnerable adults	There is a school in the vicinity of the premises. The entrance to the school is a considerable distance from the premises. Children do not pass the property going to or leaving the school. In excess of 200 metres
Entrances	Children and Vulnerable adults	CCTV monitors the entrance to the Arcade. All persons entering are visible to the staff who have CCTV monitors in the cash box and a member of staff is present on the floor of the arcade monitoring the situation. Cash box situated in direct line with entrance Policies are in place for the protection of children and vulnerable adults and are regularly reviewed and staff are tested on compliance procedures. Rear Door to be kept closed at all times
Over 18 Areas Supervision	Underage persons trying to enter	The entrances to the over 18 areas are monitored for Think 25' by a member of staff. Think 25 material displayed Visitors to the FEC do not enter via the AGC. Or any other gambling premises Proof of age scheme in operation. Age verification testing carried out using BACTA resources Regular update training for Staff adhering to BACTA handbook Clear and prominent signage for over 18 areas Policy and Procedures manual updated when necessary Rear Door to be kept closed at all times

Local Area Assessment		The arcade is situated on the sea front at Whitley Bay The sea front is a popular venue for Families. There are no public houses in close proximity. The area is visited mainly by families. There are a number of residential properties close by but there is no known problem with antisocial behaviour	
Environment in which premises are situated Identify local crime hotspots in the area.		No establishment, for vulnerable people who have a gambling addiction might attend, is in the vicinity. There are no establishments for other vulnerable adults in close proximity to the arcade premises	
Identify Local crime and disorder hotspots in the area.		NE26 ILX checked for: Drugs crime Nil r Anti Social Behaviour Nil Public Disorder Nil The area is not known for high levels of organised crime	
Customer Complaints		Machines only supplied from licensed suppliers Machine maintenance carried out by qualified engineer Substantial complaints procedure in place. Each complaint dealt with by management Staff trained to recognise signs of a problem signs of problem gambling and recording procedures in place Effective self exclusion policy in place. Stay in control posters displayed Gambling helpline displayed on machines Stay in control leaflets on display QR codes on machines and in toilets	
Problem gambling			
		Change machines and note acceptors inspected	

Policy for attempts to Launder money		Fully compliant with LCCP requirements Policy in place regularly updated when necessary Staff trained in policy and tested	
Security		Staff supplied with alarms on key bunches Group chat used at all times Intruder alarm fitted and serviced regularly Staff personal floats under £20	