

Director of Resources

Candidate information pack



North
Tyneside
Council

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Welcome from Chief Executive, Jackie Laughton

Thank you for your interest in working for North Tyneside Council, I am pleased to have the chance to introduce you to the role of Director of Resources and to tell you more about our organisation.

North Tyneside Council is a great place to work, and I am proud to lead an organisation that is committed to creating a workplace that reflects the diverse communities we serve.

We have recently launched the new Our North Tyneside Council Plan. Our ambition for an **Even Better North Tyneside**, is built on the many strengths of our **outstanding** people, **rich** cultural heritage, **vibrant** commercial sectors and **award-winning** outdoor spaces.

The Our North Tyneside Council Plan was built from the commitments of the Elected Mayor of North Tyneside. The Plan sets out five bold ambitions; each has a set of priorities, which have been shaped through extensive engagement with our residents and partners.

The Director of Resources plays a key role on the Senior Leadership Team to deliver the Our North Tyneside Council Plan.

This role is pivotal in leading our core functions that support the organisation including Finance, Law, Governance, Audit, People, Commissioning, Digital, Data and Technology teams.

You will work in a collaborative, supportive environment, with the opportunity to lead and be part of improving outcomes for our residents as well as enhancing experience for our colleagues.

This key strategic role will lead the teams with clear vision and always with the people of North Tyneside at heart.

I hope this pack gives you an insight into who we are as an organisation and provides useful information to support your application.



Why North Tyneside

North Tyneside is known for its vibrant communities, rich history, and diverse landscapes, making it a unique and dynamic place to live and visit.

Home to over 215,000 residents, North Tyneside offers a unique combination of urban, rural, coastal, and riverside environments. Our Longsands beach has proudly held Blue Flag status for 30 consecutive years, and the village of Tynemouth was voted as one of the best places to live in the UK.

The Borough of North Tyneside is part of the North East Combined Authority (NECA) which is led by a regional elected mayor and cabinet consisting of the leaders of the seven member councils; Durham, Gateshead, Newcastle, North Tyneside, Northumberland, South Tyneside, and Sunderland.

Our People First strategy is our promise to make North Tyneside Council an exceptional place to work, where everyone can thrive and flourish. A place where people want to work, where joining our team is an exciting prospect, staying with us feels like a great decision, and building your career at North Tyneside Council is a natural progression.

As part of our People First strategy, we are committed to creating a workplace that reflects the diverse communities we serve. We believe that equity and inclusion are fundamental to our success and the wellbeing of our colleagues and residents.

Our goal is to foster an environment where everyone feels welcome, safe and valued. Together, we are creating a workplace that's built on our values and a shared commitment to making a real difference to the people of North Tyneside.

If you are passionate and committed about making a difference and want to work somewhere where you can make positive change, we will provide the right environment for you to excel.





Organisational structure

The council is currently structured around eight directorates, with a Director leading each and aligned to Cabinet responsibilities.



Adult Services

Protects and supports vulnerable adults, including older people, those with physical and learning disabilities, mental health needs, sensory disabilities and carers.



Children's Services

Works to ensure that every child in the Borough is safe, happy, healthy, has access to education and opportunities and is supported to have their voice heard.



Regeneration and Economic Development

Provides support to local businesses and encourages inward investment. Responsible for planning, designing and delivering regeneration projects and managing town centres.



Public Health

Provides a range of public health services, working closely with partners such as the NHS, businesses, pharmacies, hospitals, schools, the community and voluntary sector and local people.



Resources

Delivers a range of corporate services including people services and colleague experience, IT, finance, commissioning, internal audit and risk management and law and governance.



Environment

Includes waste management, beaches, parks, environmental protection, street cleaning, climate change, cemeteries, crematoria, sport, leisure, libraries and biodiversity.



Housing and Property Services

Manages all council tenancies and repairs and maintains housing assets. This includes managing rental income, sustaining and supporting tenancies, allocating and re-letting empty homes.



Corporate Strategy and Customer Service

Delivers customer experience, public sector reform, communications, marketing, policy and research. Responsible for communities and inclusion, participation, advocacy and engagement and manages the office of the Elected Mayor and Cabinet.

Our values



We listen



We care



We are ambitious



We are good value for money

With over 3,800 employees, it is our obligation to protect and maintain high living standards for our residents and continue to make North Tyneside a desirable destination for visitors, and a safe place for people to live. Over 62% of our employees are local to the Borough and have invested their lives into the area. Everything we do here at North Tyneside Council impacts our neighbours, family, and communities.

On a daily basis, our colleagues contribute to a wide spectrum of exciting projects, each with their own individual impact on the wider community.

Our customer promise is based on our values and outlines the standards our customers can expect from us. We are here to serve our residents, businesses and visitors and we strive to deliver excellent customer service to keep North Tyneside a great place to live, work and visit.

For the public, we are here to make life easier, from registering a birth to providing support for older people, and everything that happens in between our council has dedicated teams to support customers through this.

With over 200,000 residents living in North Tyneside, it is our duty to represent the community in the decisions that we make and we work closely with our councillors to put this into practice. We always strive to be good value for money and are careful and considerate.

Equality, diversity and inclusion

At North Tyneside Council we passionately believe in equality, diversity and inclusion. We match this passion with action to ensure colleagues feel like they belong here, and we recognise that people will come to us from different backgrounds with different experiences which we embrace.

We will not tolerate discrimination, bullying, harassment, victimisation or negative stereotyping. Our aim is to build an environment where you feel a sense of belonging and confidently have a voice, whatever job or grade.

We are committed to being an organisation in which fairness and inclusion are central to everything we do. At North Tyneside Council we want colleagues to work in a friendly, respectful and welcoming environment, that is free from discrimination regardless of age, disability, gender identity, marriage and civil partnership status, pregnancy and maternity, race, religion or belief, sex, sexual orientation, social background, trade union activity, caring responsibilities or working pattern.

We have five active Staff Network groups, including the Disability, Long Term Health Condition and Carers Network, Ethnic Diversity Network, Gender Equity Network, Pride Network and Diversity of Thought Network. These networking groups are run by colleagues who want to make a positive change, and are supported by our Equality, Diversity and Inclusion team and senior leadership champions, with all colleagues encouraged to take part in the continued development of our organisation.

We are also proud to be Disability Confident Leaders and we are signed up to the anti racism promise.

Job description

Director of Resources

We are looking for a senior leader who is driven to make a real difference through the delivery of efficient and effective supportive services to North Tyneside Council.

With demonstrable experience in leading teams and the ability to balance the management of regulatory frameworks with innovative solutions to the Resources offering, this is a fantastic opportunity to deliver strategic and professional services to the organisation.

The Director of Resources will provide leadership to the Finance, Law, Governance, Audit, People, Commissioning, Digital, Data and Technology teams.

As a member of the Senior Leadership Team, the Director of Resources will:

- **Lead with vision:** Empower, motivate and support colleagues while continually developing a positive, inclusive organisational culture.
- **Collaborate and advocate:** Build and maintain strong, sustainable relationships with a wide range of stakeholders to enable effective partnership working.
- **Proactively govern the organisation:** Ensure internal controls, systems and processes are robust, transparent and demonstrate value for money.
- **Provide strong performance and financial management:** Oversee performance and budgets in line with the Council's constitution, legislation and policy frameworks.
- **Enable strategic leadership:** Provide high quality strategic support to the Chief Executive, Elected Mayor, Cabinet, Elected Members and Scrutiny Committees through the development and delivery of a clear, customer-focused and commercially minded service plan.

To understand more about this opportunity, role and responsibilities, as well as the essential skills, experience and qualifications needed for this role, please take a look at the job description [here](#).



North Tyneside Council

Quadrant

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