

Council Tax 2026/27



North
Tyneside
Council

   NTCouncilTeam
www.northtyneside.gov.uk

Key council phone numbers

General enquiries

0345 2000 104

Use a key word to be put through to the correct service area. Some examples of key words are council tax, benefits, environment, housing, payments etc.

Emergencies (24 hour)

0330 333 7475

Fraud hotline 0800 854440

or text 0800 3280512

Housing Benefit fraud is now dealt with by the Department for Work and Pensions.

You can report fraud online at

www.gov.uk/report-benefit-fraud

If you need us to do anything differently (reasonable adjustments) to help you access our services, including providing this information in another language or format, please contact

Telephone: 0345 2000 104

Email: team.revenue@northtyneside.gov.uk

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Elected mayor's message



Dear Resident,

As your Elected Mayor I am committed to delivering our shared ambition for a healthier, fairer and more prosperous borough. The Our North Tyneside Plan 2025–2029 sets out priorities for creating better lives for all, giving children and young people the best start in life, maintaining places to be proud of, championing good work for all and economic growth, and providing housing and neighbourhoods that enhance lives.

At the same time, like councils across the country, we continue to face significant financial pressures. Rising demand, especially in social care, and increasing costs mean that we must take difficult but responsible decisions to protect essential services. I know that any increase in Council Tax is unwelcome, especially when many households are feeling the impact of the cost of living. The decision to increase Council Tax by 4.99% this year has not been taken lightly, but it is necessary to maintain the services that residents rely on every day and to keep the borough on a stable financial footing.

We are working hard to manage these pressures. Over the last year, the Council delivered more than £10 million in savings, with a further £11 million expected over the next year to help reduce the budget shortfall. We are redesigning services, improving how we buy goods and services, managing our buildings more efficiently, using technology innovatively and finding new ways to reduce costs without reducing support for residents. This helps us protect vital services while ensuring we live within our means.

Despite the challenges, we remain ambitious for North Tyneside. We will continue to invest in the places and services that matter most to you, like cleaner, greener and safer neighbourhoods, thriving town centres, high quality education and care, and our much-loved parks, beaches, libraries and leisure centres. We will keep working with our partners to bring good quality jobs, deliver affordable homes and support communities to live healthier, longer lives.

Thank you for everything you do to support our borough. We will continue to listen, to act on what matters to you and to work hard on your behalf. Together, we can build an even better North Tyneside.

A handwritten signature in black ink that reads "K. Clark". The signature is written in a cursive, flowing style.

Karen Clark, Elected Mayor of North Tyneside

How we will use and share your information

The information held on your account by the council's Revenue and Benefit Service will be used for administering and collecting Council Tax and Business Rates and for the processing of Housing Benefit, Housing Payments and Local Council Tax Reduction claims.

It may be used to make sure you are receiving all the benefits, discounts, exemptions and entitlements to which you are eligible for and to ensure you are paying the correct amount of Council Tax.

This information might include name, address, contact telephone number, reference numbers, email address and information relevant on how we communicate with you, such as large print and any other contact arrangements you have specified.

Your information may be used to improve communication with you.

We will use this information to identify hard to reach groups to promote benefit, discount and entitlement take up and to improve access to our services.

Your information may be used by other departments within the council, where appropriate, to enable the council to effectively carry out its functions, duties and to deliver services.

Information will be held on appropriate secure systems and may be used for the purposes of improving call centre and customer service centre waiting times and to resolve your query as quickly as possible.

The council must protect the public money it handles and for this purpose we may pass your information to other parties who may use the information to detect and prevent crime and fraud, and to assist us in collecting outstanding debt owed to the authority.

These include:

External agencies: such as the Police, HM Revenue and Customs, and HM Inland Revenue.

Government departments: such as the Cabinet Office, for participation in the National Fraud Initiative data matching exercise, Debt Recovery and Vulnerable Support pilot and the Department for Work and Pensions for data matching.

Private sector companies: such as companies that help the authority to collect outstanding debt.

Other organisations responsible for auditing or administering public money, such as the National Audit Office.

For further information on how the council may use your information, how we maintain the security of your information and your rights to access the information we hold on you, please visit our website; www.northtyneside.gov.uk

What you will pay this year

Most homes are subject to Council Tax. There is one bill per home and it makes no difference if it is owner occupied or rented. The Valuation Office Agency, not the council, allocates a valuation band to every home in North Tyneside. The banding is based on the value of your home at April 1, 1991. The property is then placed into one of eight bands. The council uses the valuation banding to work out your Council Tax bill. Your bill shows which band applies to your home. The tax levels for 2026/27 are listed below.

| Council Tax Bands | | | | | |
|-------------------|---------------------|----------------------|---------------|---|---------------------|
| Tax Band | Value Range | Proportion of Band D | Council Tax £ | Single Adult Council Tax (25% Discount) £ | Per cent Increase % |
| A | up to £40,000 | 6/9 | 1,641.17 | 1,230.88 | 5.36 |
| B | £ 40,001 - £ 52,000 | 7/9 | 1,914.71 | 1,436.03 | 5.36 |
| C | £ 52,001 - £ 68,000 | 8/9 | 2,188.23 | 1,641.17 | 5.36 |
| D | £ 68,001 - £ 88,000 | 9/9 | 2,461.77 | 1,846.33 | 5.36 |
| E | £ 88,001 - £120,000 | 11/9 | 3,008.83 | 2,256.62 | 5.36 |
| F | £120,001 - £160,000 | 13/9 | 3,555.89 | 2,666.92 | 5.36 |
| G | £160,001 - £320,000 | 15/9 | 4,102.94 | 3,077.20 | 5.36 |
| H | Over £320,000 | 18/9 | 4,923.54 | 3,692.65 | 5.36 |

Your total Council Tax bill is made up of the following elements

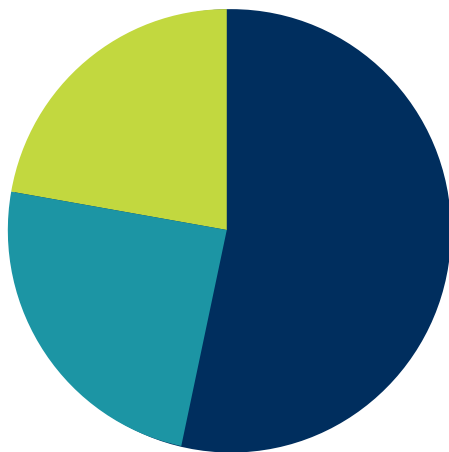
| North Tyneside Council Valuation Bands (4.99% increase, including 2% for Adult Social Care) | | | | | | | |
|---|----------|----------|----------|----------|----------|----------|----------|
| A | B | C | D | E | F | G | H |
| 1,428.21 | 1,666.25 | 1,904.28 | 2,142.32 | 2,618.39 | 3,094.46 | 3,570.53 | 4,284.64 |
| Police and Crime Commissioner for Northumbria Valuation Bands (£18.50 increase at a band D) | | | | | | | |
| A | B | C | D | E | F | G | H |
| 142.89 | 166.71 | 190.52 | 214.34 | 261.97 | 309.60 | 357.23 | 428.68 |
| Tyne and Wear Fire and Rescue Authority Valuation Bands (£5 increase at a band D) | | | | | | | |
| A | B | C | D | E | F | G | H |
| 70.07 | 81.75 | 93.43 | 105.11 | 128.47 | 151.83 | 175.18 | 210.22 |
| Total Council Tax (5.36% increase) | | | | | | | |
| A | B | C | D | E | F | G | H |
| 1,641.17 | 1,914.71 | 2,188.23 | 2,461.77 | 3,008.83 | 3,555.89 | 4,102.94 | 4,923.54 |

Adult Social Care

Since 2016/17 an adult social care authority has been able to charge an additional “precept” on its Council Tax without holding a referendum, to assist the authority in meeting expenditure on adult social care (ASC). There was a legal requirement to split the elements on the Council Tax bills to show the element for the general Council Tax and the amount for ASC precept with the different percentage increases applied to each.

The Council Tax (Demand Notices and Prescribed Classes of Dwellings) (England) (Amendment) Regulations 2025 now requires billing authorities to show a single line for the total amount and percentage increase for the ASC precept and general Council Tax combined.

Where each £ comes from (2025/26)

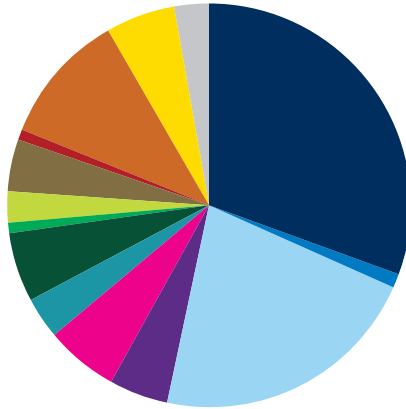


53.6p Council Tax

24.4p Business Rates retention

22.0p Government funding (Revenue Support Grant and other grants)

How each £ is spent



- Adult Social Care**
30.8p
- Centrally held contingencies**
1.1p
- Children's Social Care**
21.6p
- Contribution to regional transport services, including bus services**
5.9p
- Cost of funding our capital investment (i.e. borrowing costs)**
5.7p
- Cultural services, including leisure centres and libraries**
3.4p
- Internal support services (Finance, Human Resources, IT, Legal)**
5.5p
- Public Health, including Public Protection and Environmental Health)**
0.8p
- Regeneration and economic development, including maintaining our highways**
2.5p
- Statutory services to ensure the delivery of education across the Borough, including adult education**
4.3p
- Support to homeless and assessment of housing need across the Borough**
0.8p
- Waste management, street cleansing, maintaining our parks**
10.5p
- Northumbria Police**
5.5p
- Tyne and Wear Fire and Rescue Service**
2.7p

North Tyneside Council budget

| 2025/26 | | | 2026/27 | | | |
|------------------------------|-------------------|----------------------------|---|------------------------------|-------------------|----------------------------|
| Gross Expenditure £'000's | Income £'000's | Net Expenditure £'000's | | Gross Expenditure £'000's | Income £'000's | Net Expenditure £'000's |
| 148,888 | -73,400 | 75,489 | EXPENDITURE | | | |
| 5,769 | -50,814 | -45,045 | Adults | 154,496 | -70,216 | 84,280 |
| 382 | -158 | 224 | Central Items | 6,873 | -15,854 | -8,981 |
| 96,285 | -30,870 | 65,415 | Chief Executive Office | 384 | -158 | 226 |
| 6,822 | -1,918 | 4,904 | Childrens | 85,626 | -14,580 | 71,045 |
| 63,099 | -15,465 | 47,634 | Corporate Strategy & Customer Service | 6,434 | -2,215 | 4,219 |
| 4,251 | -2,426 | 1,825 | Environment | 60,349 | -17,739 | 42,609 |
| 13,330 | -14,531 | -1,201 | General Fund Housing | 9,047 | -4,349 | 4,699 |
| 17,736 | -6,252 | 11,484 | Public Health | 14,438 | -15,264 | -826 |
| 100,194 | -69,529 | 30,665 | Regeneration & Economic Development | 8,734 | -9,164 | -430 |
| 456,756 | -265,363 | 191,394 | Resources | 95,007 | -67,307 | 27,700 |
| | | | TOTAL SERVICE EXPENDITURE | 441,387 | -216,845 | 224,542 |
| | | | | | | |
| | | -2,983 | Capital Appropriations Account | | | 15,362 |
| | | 2,152 | Contingencies | | | 1,402 |
| | | 13,748 | Levies | | | 14,060 |
| | | 2,215 | Contribution to/(from) Reserves | | | 2,132 |
| | | 206,526 | TOTAL GENERAL FUND NET EXPENDITURE | | | 257,498 |
| | | 241,392 | Dedicated Schools Grant | | | 260,573 |
| | | 447,918 | TOTAL COUNCIL NET EXPENDITURE | | | 518,071 |
| | | | SOURCES OF FINANCE | | | |
| | | 2,300 | Collection Fund Adjustments | | | -2,282 |
| | | 132,737 | Costs Borne by Council Tax Payers | | | 140,191 |
| | | 14,531 | Revenue Support Grant | | | 62,842 |
| | | 241,392 | Dedicated Schools Grant | | | 260,573 |
| | | 56,958 | Retained Business Rates | | | 56,747 |
| | | 447,918 | TOTAL FINANCING | | | 518,071 |
| | | | ESTIMATED FINANCIAL RESERVES AT YEAR END | | | |
| | | 26,210 | General Fund reserves | | | 34,710 |
| | | 92,730 | CAPITAL EXPENDITURE | | | 84,870 |
| | | | Levies | | | |
| | £'000's | 13,297 | Combined Authority Transport Levy | | | £'000's 13,609 |
| | | 234 | Environment Agency | | | 242 |
| | | 57 | Tyne Port Health Authority | | | 74 |
| | | 160 | Northumberland Inshore Fisheries and Conservation Authority | | | 160 |
| | | 13,748 | Total Levies | | | 14,085 |

How to pay your Council Tax

Please note payment must reach us on or before the instalment due date as shown on the bill. Payments made at a PayPoint Outlet can take up to 5 days to reach the council.

By Direct Debit

To set up a Direct Debit for Council Tax

visit: www.northtyneside.gov.uk/council-tax
or telephone: 0345 2000 104.

To set up a Direct Debit for Business Rates

contact: (0191) 643 2365.

By Debit or Credit Card

You can pay your bill by Maestro, Delta, MasterCard or Visa, either:

- online at www.northtyneside.gov.uk and search 'pay for it'
- by telephoning 0345 2000 107 – please have your card details and Council Tax account number ready when you call.

At any PayPoint Outlet or Post Office (by cash or card)

Simply take your bill with barcode on along to any PayPoint outlet or Post Office.

For more details about methods of payment

telephone: 0345 2000 101

email: team.revenue@northtyneside.gov.uk

How to claim benefits, exemptions and discounts

Council Tax Support

People on low incomes may receive help to enable them to pay their bill.

You can claim support by completing an electronic application at www.northtyneside.gov.uk/council-tax/support-council-tax

Don't delay in making a claim. In normal circumstances, the council can only pay benefit from the Monday immediately following the day your claim is received.

Appeals

You can appeal against your Council Tax bill if you consider that you are not liable to pay the amount you have been charged. This may be because you are not the owner or do not live in the property, or because the property is exempt, or the council has made a mistake when calculating your bill.

If you wish to appeal, you must write to the council so that it has the opportunity to reconsider your case.

Making an appeal does not allow you to withhold payment. If your appeal is successful any overpaid tax will be returned to you.

For more details on the appeals process, please visit www.northtyneside.gov.uk/council-tax/council-tax-appeals

or write to: **North Tyneside Council, Team Revenue, Quadrant, Cobalt Business Park, North Tyneside NE27 0BY.**

or email: team.revenue@northtyneside.gov.uk

Benefit fraud

People caught making false claims for housing benefit and Council Tax Support may be fined or even jailed.

Anyone who suspects a person of making a false benefit claim can ring the hotline in confidence.

**Don't ignore it,
REPORT IT**
Fraud hotline
0800 854440
or text
0800 3280512

Exempt Dwellings

Some dwellings are exempt from Council Tax. Exemption applies to properties which:

- are vacant and owned by a charity (exempt for up to six months)
- are left empty by someone who has gone into prison, or who has moved to receive personal care in a hospital or a home or elsewhere
- are left empty by someone who has moved in order to provide personal care to another person
- are left empty by students
- are vacant following the death of the occupier and where relatives are waiting for probate or letters of administration to be granted (and for up to six months after)
- have been repossessed by a mortgagee
- are the responsibility of a bankrupt's trustee
- are empty because to live in them is forbidden by law
- are waiting to be occupied by a minister of religion
- are a pitch for a caravan or a mooring for a boat which has been left empty

- are occupied only by people under 18 years of age
- are unoccupied annexes which cannot be let separately from the main dwelling
- are occupied only by people who are severely mentally impaired or who are students
- are occupied by a person liable for Council Tax who benefits from diplomatic immunity
- are the home of a dependent relative of a person living in a dwelling within the same single property.

Forces barracks and married quarters are exempt; their occupants contribute to the cost of local services through a special arrangement.

If you think your property may be exempt, please complete the appropriate application form from our website at: www.northtyneside.gov.uk

You can contact any one of the council's Community Hubs (see back page) or telephone **0345 2000 104**.

If your bill shows that an exemption has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so, you may be required to pay a financial penalty.

Discounts

The full Council Tax bill assumes that there are a minimum of two adults living in a dwelling. An adult is defined as a person aged 18 or over. If only one adult lives in a dwelling, the Council Tax bill is reduced by a quarter (25 per cent).

People in the groups listed below do not count towards the number of adults treated as living at a property:

- full-time students, non-British spouses of students, student nurses, apprentices earning no more than £195 per week and Youth Training trainees
- patients living in a hospital
- people who are being looked after in care homes
- people who are severely mentally impaired
- people staying in certain hostels or night shelters
- 18 and 19 year-olds who are at, or have just left, school
- careworkers working for no more than £44 per week
- people caring for someone with a disability who is not a spouse, partner, or child under 18
- members of visiting forces and certain international institutions
- diplomats, or people who benefit from diplomatic immunity
- discount may be available to a relative living in a self contained annex of the main dwelling
- members of religious communities
- people in prison (except those in prison for non-payment of Council Tax or a fine).

If you think you may be entitled to a discount, please complete the appropriate application form from our website at: www.northtyneside.gov.uk

You can contact any one of the council's Community Hubs (see back page) or telephone **0345 2000 104**.

If your bill shows that a discount has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so you may be required to pay a financial penalty.

People with Disabilities

If you or someone who lives with you needs a room, or an extra bathroom or kitchen, or extra space in your property to meet special needs arising from a disability, you may be entitled to a reduced Council Tax bill. This may apply, for example, to a room used to house a kidney dialysis machine or to store wheelchairs.

The bill may be reduced to that of a property in the band immediately below the band for your property.

Special rules extend this form of relief to properties in Band A, to ensure a similar level of relief is awarded.

For further details of this scheme or to apply online, visit our website at: www.northtyneside.gov.uk or contact us by telephone **0345 2000 104**

If your home has any special fixtures added for a disabled resident, which reduce the value of your home, and you do not think they have been taken into account in the valuation band given to your home, you should contact the Valuation Office Agency. Contact methods are set at www.gov.uk/contact-voa

Empty Homes Premium

From the 1 April 2024 properties classed as long-term empty (empty and substantially unfurnished) over the following periods will be charged a premium.

- where a property has been empty for at least one year, but less than five a Council Tax Premium of 100% is charged,
- where a property has been empty for five years up to ten years the Council Tax Premium is increased to 200%,
- where a property has been empty for ten years or more, the Council Tax Premium is increased to 300%.

A premium is an increase to the Council Tax charged on the property and is applied to encourage owners of long-term empty properties to bring them back into occupation and is in line with Government legislation.

Homes occupied periodically

The introduction of a new Council Tax Premium for Dwellings Occupied Periodically (habitable properties not occupied as someone's main or sole residence and is substantially furnished) was introduced from 1 April 2025.

The change means that a 100% Council Tax Premium is payable in addition to the standard Council Tax liability on these properties.

Financial help

Council Tax is a priority debt and, like your rent or mortgage, should be paid before all other debts or spending.

There are a number of options available to make payment easy for you.

- 10 or 12 monthly instalments by direct debit on the 1st, 8th, 15th or 25th day of the month
- weekly or monthly payment using a barcode at any of our PayPoint outlets or Post Offices
- over the internet at our website www.northtyneside.gov.uk
- via the telephone on **0345 2000 107**

If you have a low income, you may be entitled to Local Council Tax Support. There are also a number of Council Tax discounts available depending on your household circumstances. Make sure you claim all your entitlements to reduce the amount you have to pay.

We want to make payment as easy as possible for you. So if you are finding it difficult to pay, make sure you talk to us and get help as early as possible and before you incur additional fees and charges. For people who are struggling to pay we will offer as much help and support as we can. For those who are simply reluctant to pay we will use all the legal powers that are available to us to collect the money that is due.

- For Council Tax & Benefit enquiries, contact **0345 2000 104**
- To pay by direct debit, contact **0345 2000 104**
- To email us, send your message to team.revenue@northtyneside.gov.uk

If you do need independent debt advice, please contact one of the free advice organisations listed below.

| | | |
|-------------------------------|---------------|--|
| Citizens Advice Bureau | 0808 278 7822 | www.citizensadvice.org.uk |
| Civil Legal Advice | 0345 345 4345 | www.gov.uk/civil-legal-advice |
| Step Change | 0800 138 1111 | www.stepchange.org |
| Money Helper | 0300 500 5000 | www.moneyhelper.org.uk |
| National Debt Line | 0808 808 4000 | www.nationaldebtline.org |

Querying your Council Tax band

The Valuation Office Agency (VOA) values domestic properties for Council Tax. This valuation is used to set your Council Tax band. You might need to contact the VOA if you think your Council Tax band is wrong.

You can find out more about when you can challenge your band and what you need to do at [gov.uk/challenge-council-tax-band](https://www.gov.uk/challenge-council-tax-band).

If you challenge your band, you must continue to pay Council Tax at your current band until your appeal is decided.

You can contact the VOA at [gov.uk/contact-voa](https://www.gov.uk/contact-voa). If you are unable to use the online service, you can also contact the VOA on **03000 501 501**.

If, after raising your query with the agency, you still believe your banding is incorrect you may be able to make a formal appeal but only under limited circumstances.

Generally you can only appeal within SIX MONTHS of:

- Becoming a new Council Tax payer for a property
- The agency notifying you that your banding has changed

You can also appeal at any time if:

- Your property has been demolished
- Physical changes have occurred in the proximity of the property, which have an effect on the April 1, 1991 market value
- Your property has been adapted to make the property suitable for someone with a disability.

For a full list of circumstances when a valid appeal is permitted, visit www.voa.gov.uk

You must continue to pay your Council Tax bill while you have any banding query or appeal pending.

Northumbria Police Authority budget

Message from the office of the Police and Crime Commissioner for Northumbria

The Chief Constable and I are wholly committed to delivering safer streets and stronger communities across the force area, but without the appropriate funding, we face significant financial pressures even with Government's much welcome cash boost for neighbourhood policing. Raising additional funding through a slight increase in the Council Tax Precept will allow Northumbria Police to remain resilient and invest in improvements that matter most to the people of Northumberland, Tynes and Wear.

To address the challenges facing Northumbria Police I have approved an increase of 36p per week for a Band D property. For the majority of households in Northumbria, those in a Band A property, the increase is 24p per week.

The increase in the precept will provide over £7.9m in extra funds for Northumbria Police to help tackle ASB, invest in technologies and proactively safeguard women and girls.

The Band D council tax precept for Northumbria will increase from £195.84 to £214.34 for the year. This remains, by far, the lowest precept of any Police and Crime Commissioner in England and Wales.

You can find more information on the OPCC website: www.northumbria-pcc.gov.uk

| 2025/26 | | | 2026/27 | | |
|----------------------------|-----------------------|--------------------------|--|-----------------------|--------------------------|
| Gross Expenditure £000s | Gross Income £000s | Net Expenditure £000s | Gross Expenditure £000s | Gross Income £000s | Net Expenditure £000s |
| 453,439 | 52,797 | 400,642 | 476,369 | 44,667 | 431,702 |
| 400,642 | | | 431,702 | | |
| SERVICE | | | SERVICE | | |
| Northumbria Police | | | Northumbria Police | | |
| BUDGET REQUIREMENTS | | | BUDGET REQUIREMENTS | | |
| LESS | | | LESS | | |
| 292,424 | | | Formula Grant | | |
| 10,345 | | | Special Pension Grant | | |
| 5,736 | | | National Insurance Compensation Grant | | |
| 6,867 | | | Council Tax Support Grant | | |
| 1,301 | | | Legacy Council Tax Freeze Grants | | |
| 1,084 | | | Constituent Authorities' Net Surplus (Deficit) | | |
| 82,885 | | | COUNCIL TAX REQUIREMENT | | |
| £12,720m | | | Charge on North Tyneside | | |
| £195,84 | | | Band 'D' Equivalent Charge | | |
| | | | £14,026m | | |
| | | | £214.34 | | |
| | | | £000s | | |
| | | | 23,449 | | |
| | | | (1,327) | | |
| | | | (2,514) | | |
| | | | (22,257) | | |
| | | | 11,419 | | |
| | | | 543 | | |
| | | | 9,313 | | |

Tyne and Wear Fire and Rescue Authority

Tyne & Wear Fire and Rescue Authority was established under Section 26 of the Local Government Act 1985, and comprises members from each of the five districts of Tyne and Wear County.

| 2025/26 | | | | 2026/27 | | |
|----------------------------|-----------------------|--------------------------|---|----------------------------|-----------------------|--------------------------|
| Gross Expenditure £000s | Gross Income £000s | Net Expenditure £000s | | Gross Expenditure £000s | Gross Income £000s | Net Expenditure £000s |
| 71,299 | 6,125 | 65,174 | FIRE SERVICE | 76,469 | 66,799 | 65,174 |
| 1,895 | 0 | 1,895 | Contingency Provision | 2,440 | 2,440 | 1,895 |
| 0 | 1,087 | (1,087) | Interest on Balances | 0 | (980) | (1,087) |
| 73,194 | 7,212 | 65,982 | BUDGET REQUIREMENTS | 78,909 | 68,259 | 65,982 |
| | | | SOURCES OF FINANCE | | | |
| 0 | 12,866 | (13,471) | Revenue Support Grant | 0 | 19,936 | (19,936) |
| 0 | 13,704 | (12,713) | Top Up Grant | 0 | 8,299 | (8,299) |
| 0 | 3,918 | (3,711) | Business Rate Local Share | 0 | 5,102 | (5,102) |
| 0 | 0 | 0 | Fire and Rescue Real-Terms Floor | 0 | 1,987 | (1,987) |
| 0 | 3,359 | (3,217) | Business Rates Under-Indexation Grant | 0 | 0 | 0 |
| 0 | 468 | (468) | National Insurance Grant | 0 | 0 | 0 |
| 0 | 472 | (472) | Business Rates Grant | 0 | 0 | 0 |
| 0 | 477 | (477) | Council Tax Collection Fund Net Surplus | 0 | 257 | (257) |
| 0 | 61 | (61) | Business Rates Collection Fund Net Surplus | 70 | 0 | (70) |
| 73,194 | 42,537 | 30,657 | COUNCIL TAX REQUIREMENT | 78,979 | 46,231 | 32,748 |

Estimated General Fund Balances 31/03/2026

Estimated General Fund Balances 31/03/2027

Estimated Loans Outstanding at 31/03/2025

Estimated Loans Outstanding at 31/03/2026

Forecast Capital Expenditure for 2024/2025

Employees (Full Time Equivalent) 2024/26

Employees (Full Time Equivalent) 2025/27

Council Tax Requirement 2025/26

Council Tax Requirement (equivalent) 2025/26

Increase in Council Tax Requirement

| |
|---------------|
| 4,072 |
| 4,072 |
| 9,153 |
| 8,787 |
| 6,675 |
| 891 |
| 881 |
| 30,657 |
| 32,748 |
| 12,091 |

Council Tax Requirement Variance Statement 2026/27 Increase attributable to

| | |
|--|-----------------------|
| Net Cost Pressures | £000s 1,300 |
| Decrease in net Government Funding | 571 |
| Decrease in collection Fund Net Surplus | 220 |
| Increase in Council Tax Requirement | 2,091 |

North East Combined Authority

| | 2024/25 JTC Transport Levies Budget | 2025/26 NECA Transport Levies Budget |
|--|--|---|
| | £000s | £000s |
| GROSS TRANSPORT EXPENDITURE | | |
| Tyne Tunnel | 39,183 | 42,792 |
| Transport co-ordination and former ITA | 8,206 | 7,043 |
| NEXUS (Grant from JTC* & External Grants - net of commercial income) | 102,545 | 127,379 |
| Durham (Grant from JTC*) | 16,895 | 16,927 |
| Northumberland (Grant from JTC*) | 6,552 | 6,738 |
| | 173,381 | 200,879 |
| INCOME | | |
| Tyne Tunnels | (39,183) | (42,792) |
| | (39,183) | (42,792) |
| | 134,198 | 158,087 |
| NET TRANSPORT EXPENDITURE | | |
| Reserves | | |
| Contribution from Tyne Tunnel Reserves | 0 | 0 |
| Contribution from Tyne and Wear Transport Reserves | (1,322) | 0 |
| Contribution from Nexus Reserves | (4,820) | (10,917) |
| | 128,056 | 147,170 |
| EXPENDITURE REQUIREMENT | | |
| Funded by | | |
| Tyne and Wear Transport Levy | (70,300) | (72,409) |
| Durham Transport Levy | (16,905) | (16,937) |
| Northumberland Transport Levy | (6,562) | (6,748) |
| Rail Grants and Miscellaneous Grants | (34,289) | (51,076) |
| | (128,056) | (147,170) |
| FUNDING AGREED BY AUTHORITY | | |

A comparison with previous NECA Transport budget:

| | £000 |
|---|---------------|
| Inflation and other cost pressures | 27,498 |
| Increased income | (3,609) |
| Movement on contributions from reserves | (4,775) |
| | 19,114 |

* The JTC agrees an annual grant to the Tyne & Wear Integrated Transport Executive (Nexus), Durham County Council and Northumberland County Council in respect of revenue support and concessionary travel.

Please note: the Tyne Tunnels expenditure requirement is met fully from Tunnels reserves and tolls income, with no levy funding.

Environment Agency budget

The Council Tax (Demand Notices) (England) Regulations 2011

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 1642 kilometres of main river and along tidal and sea defences in the area of the Northumbria Regional Flood and Coastal Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

Northumbria Regional Flood and Coastal Committee

| | 2025/26 | 2026/27 |
|------------------------|---------|---------|
| | £000s | £000s |
| Gross Expenditure | 25,629 | 32,444 |
| Levies Raised | 2,833 | 2,946 |
| Total Council Tax Base | 785 | 798 |

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 4.0%

The total Local Levy raised has increased from £2,832,648 in 2025/2026 to £2,945,954 for 2026/2027.

How to get in touch with the Council

We want to make it easy for you to contact the council – and that includes online, by phone, email, in writing, or in person.

Online

www.northtyneside.gov.uk
mycare.northtyneside.gov.uk
www.livingwellnorthtyneside.co.uk

   **NTCouncilTeam**

We've recently introduced a new portal where you can view up to date information on your council tax and benefits in one place. Visit www.northtyneside.gov.uk/council-tax/manage-your-council-tax-account to create an account and stay up to date.

Email

contact.us@northtyneside.gov.uk

Telephone

0345 2000 104

Weekdays between 7.30am – 8pm.
Other main numbers:

- **Emergencies (24 hour)**
0330 333 7475
- **Housing and repairs**
0345 2000 102
- **Envirolink**
0345 2000 103
- **Council Tax and benefits**
0345 2000 104

By letter

You can write to:
North Tyneside Council,
Quadrant, The Silverlink North,
Cobalt Business Park,
North Tyneside, NE27 0BY

In person

You can get advice in person at one of our Community Hubs and Libraries. You can make an appointment by telephone by calling 0345 2000 106 or in person at any of our Community Hubs listed below.

Our centres are based at:

- **White Swan Centre, Killingworth Community Hub and Library**
Citadel East, Killingworth, NE12 6SS
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **North Shields Community Hub and Library**
Northumberland Square
North Shields, NE30 1QU
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **Wallsend Community Hub and Library**
Forum House, Segedunum Way
Wallsend, NE28 8JR
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **Whitley Bay Community Hub and Library**
York Road, Whitley Bay, NE26 1AB
Monday to Friday, 9am – 5.30pm
Saturday, 9am – 1pm
- **John Willie Sams Centre, Dudley Community Hub and Library**
Market Street, Dudley, Cramlington, NE23 7HS
Tuesday and Thursday – 9am – 1pm and
2pm – 5.30pm
Saturday – 9am – 1pm
- **Oxford Centre, Longbenton Community Hub and Library**
Longbenton, Newcastle upon Tyne NE12 8LT
Tuesday and Thursday – 9am – 1pm and
2pm – 5.30pm
Saturday – 9am – 1pm

You can book a Customer Service appointment at our reception desk or by calling **0345 2000 106**.