



**DHR 6 Action Plan**

These recommendations can be applied to all agencies involved in the review and should provide evidence to the Community Safety Partnership that:							
No	Recommendation	Scope for example local or regional	Actions required to address recommendations	Lead Person, role and Agency	Key milestones achieved in enacting recommendation	Target Date	Completion Date and Outcome
1	All agencies to implement policies and training that incorporate the six trauma-informed principles: Safety, Trustworthiness, Choice, Collaboration, Empowerment, and Cultural Consideration to recognise and address the barriers that victims of domestic abuse face.	Local	Agencies to identify all relevant staff who require training and identify how the training will be delivered.	Domestic Abuse Partnership Board member to identify a lead for each agency.	This demonstrates confidence in compliance with the six trauma-informed principles.	June 2025	<b>June 2025 COMPLETE</b> – see appendix 1.
2	All agencies to ensure that effective measures are in place to assist victims and ensure that safeguarding practices are integral to responses to abuse disclosures.	Local	Agencies should share insights from this review with staff and training programs, focusing on identifying both obvious and hidden risks related to domestic abuse and coercive control. Understanding the effects on psychological well-being, including the increased risks of	Domestic Abuse Partnership Board member to identify a lead for each agency.	This demonstrates confidence that safeguarding practices are integral to all responses to abuse disclosures.	June 2025	<b>June 2025 COMPLETE</b> – see appendix 1.



			suicide and victimisation.				
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North Tyneside Community Safety Partnership							
No	Recommendation	Scope for example local or regional	Actions to take	Lead Person, role and Agency	Key milestones achieved in enacting recommendation	Target Date	Completion Date and Outcome
3	The Chair of the Community Safety Partnership Board to write to the Chair of the Domestic Abuse Partnership Board to request the Domestic Abuse Partnership Board to lead on developing and implementing an awareness campaign for "Findaway <sup>1</sup> " as part of the Board's overall communications plan. The goal of the campaign is to empower families, friends, and communities to recognise early signs of domestic abuse, take decisive action, promoting strong collaboration between communities and agencies to address domestic abuse and ensure the safety of victims together.	Local	Findaway information to be incorporated into the new North Tyneside Marketing Toolkit.  Promote across agencies and the community.	Community Safety Partnership Board Policy Advisor.	Marketing materials ready for distribution in December 2024.  Widely promoted across the Borough.	March 2025  March 2025	March 2025 COMPLETE The marketing materials have been distributed and have been widely promoted across the Borough.

<sup>1</sup> Findaway is a project that recognises that you – the families, friends, and community members – are usually the first to know, and best placed to support, if someone you know is affected by domestic abuse. We want to equip you with the knowledge and skills you need to support them effectively. <https://www.wefindaway.org.uk/about-us>



Integrated Care Board (GP Practice for victim)							
No	Recommendation	Scope for example local or regional	Actions to take	Lead Person, role and Agency	Key milestones achieved in enacting recommendation	Target date	Completion Date and Outcome
4	The ICB to develop training sessions for GP practice safeguarding leads and GPs to inform them about the services provided by NTRP, including the referral process.	Local	<p>Develop training sessions for GP practice safeguarding leads and GPs to inform them about the services provided by NTRP, including the referral process.</p> <p>Named GP to visit NTRP and clarify the collaboration between GPs and NTRP regarding prescribing.</p> <p>The named GP to share this information with all practice managers and safeguarding leads, who will then disseminate it throughout the practice.</p>	Designated Nurse Safeguarding Adults (North Tyneside) NHS North East & Cumbria Integrated Care Board.	Presentation by CNTW.	<p>Oct 2024</p> <p>Nov 2024</p>	<p><b>October 2024 COMPLETE</b> – Training took place in October 2024.</p> <p><b>February 2026 COMPLETE</b> – see appendix 1.</p>



			The ICB to consider implementing IRIS or an alternative service to IRIS.				<b>January 2026</b> – see appendix 1.
5	The ICB to ensure training is available and completed by all identified staff to ensure they are fully compliant within the roles and competencies of Adult Safeguarding.	Local	Staff complete initial mandatory safeguarding training, followed by annual refresher courses, and establish an internal process to ensure staff remain current within their safeguarding practices and responsibilities.	Designated Nurse Adults (North Tyneside) NHS North East & North Cumbria Integrated Care Board	Produce an audit and send to practices by end of March 2025.	<b>June 2025</b>	<b>November 2025</b> – see appendix 1.
6	The ICB to reinforce the importance of identifying any person at risk of domestic abuse and signposting is reinforced in all domestic abuse training.	Regional	Knowledge and use of domestic abuse template in all GP practices in North Tyneside. Access to domestic abuse training.  GP knowledge of domestic abuse signs, symptoms and presentations, signposting and the use of the domestic abuse template used in primary care.	Designated Nurse Safeguarding Adults (North Tyneside) NHS North East & North Cumbria Integrated Care Board.	All GP practices are aware of the template. An audit is to be produced to send to practices by the end of March 2025.	<b>June 2025</b>	<b>June 2025 – COMPLETE.</b> An audit was completed about the use of DA templates by GP practices.
7	The ICB to undertake audits to ensure GP practices are referring and signposting to relevant specialist services.	Regional	Random selection audits will be undertaken of domestic abuse cases to ensure practices are signposting or referring.	Designated Nurse Safeguarding Adults (North Tyneside) NHS North East & North Cumbria Integrated Care Board	Complete audit by end of April 2025.	<b>June 2025</b>	<b>November 2025</b> – Named GP receives regular feedback about signposting into domestic



							abuse services and the MARAC referral process, and about the quality and quantity of MARAC referrals from Northumbria safeguarding team.	
<b>Cumbria, Northumberland, Tyne and Wear (CNTW) NHS and Foundation North Tyneside Recovering Partnership (NTRP):</b>								
No	Recommendation	Scope for example local or regional	Actions to take	Lead Person, role and Agency	Key milestones achieved in enacting recommendation	Target date	Completion Date and Outcome	
8	CNTW and NTRP to review their processes for patients who Do Not Attend (DNA) particularly when there is a safeguarding concern or there is a presence of domestic abuse.	Local	We will review our processes to ensure within discharge meetings any need for an outreach response is identified and staff are given direction to complete.	Community Clinical Manager CNTW Addiction Service	This allows for a review from the leadership and an independent review of care and treatment offered and efforts to engage.	June 2025	<b>September 2024 COMPLETE.</b> The service has a dedicated Young People's team who adopt an	



							<p>outreach approach.</p> <p>We have reviewed our processes and have a dedicated criminal justice team who have adopted an outreach approach to engagement.</p>
9	NTRP and CNTW to identify and manage domestic abuse risk within the context of continuous professional development for frontline practitioners and supervisors. This should focus on enhancing their competency and exercising professional curiosity.	Local	<p>Mandatory safeguarding level 3 training is on staff dashboards.</p> <p>The service deliver partnership learning sessions focusing on risk including that of domestic abuse with use of scenarios and use of interactive sessions.</p> <p>Staff are also trained in trauma informed practice. Staff have safeguarding supervision sessions for</p>	Community Clinical Manager CNTW Addiction Service.	<p>Staff have a multitude of learning opportunities to enhance their understanding of how to support those who are victims of domestic abuse.</p> <p>Leadership team review 3 sets of electronic records and review treatment</p>	June 2025	<p><b>September 2024 – COMPLETE</b> see appendix 1.</p>



			additional learning and guidance.		pathways to monitor effectiveness of this.		
10.	NTRP and CNTW to review procedures identifying domestic abuse risks and patients whose behaviours may post a threat to others.	Local	Domestic Abuse Guidance has been developed for staff to ensure that all staff have a clear understanding of the process to follow, agencies to support, contact details required.	Community Clinical Manager CNTW Addiction Service.	Staff understand the process, feel confident in following the process and are able to fully support service users in a safe way.	June 2025	<p><b>September 2024 – COMPLETE</b> – see appendix 1. All addiction staff are also now trained in trauma informed practice (National Training Expert).</p> <p>CNTW and NTRP staff attend safeguarding level 3 training for adults and children, 3 yearly and this is mandatory training.</p>



							CNTW have policies in place for domestic abuse and safeguarding adults which informs practice for staff.
11	CNTW to highlight the importance of historical information as a key indicator of potential future risks as part of risk assessment training.	Local	CNTW have adopted use of the Biopsychosocial Risk Assessment Framework which considers predisposing factors alongside modifiable factors, strengths and protective factors and risk information.	Community Clinical Manager CNTW Addiction Service.	All staff have received training on Biopsychosocial Risk Assessment.	June 2025	<b>September 2024 – COMPLETE.</b>
12	CNTW to review their consent and confidentiality policy and take into account the importance of establishing clear communication with the patient's family or caregivers.	Local	CNTW have a confidentiality policy which has an identified section for common sense confidentiality.	Community Clinical Manager CNTW Addiction Service.	Staff have appropriate guidance in relation to common sense confidentiality and feel confident in decision making in relation to confidentiality and receiving, alongside sharing of information.	June 2025	<b>September 2024 – COMPLETE.</b> CNTW complete Getting to Know You training which provides clear guidance for completion of the electronic document.



							<p>Staff have appropriate guidance on the Getting to Know You process.</p> <p>Carers and family members have access to appropriate support and forums.</p>
13	CNTW and NTRP to reflect and adopt a debrief learning approach with frontline practitioners embedding a consistent response to disclosures of domestic abuse by patients and the term professional curiosity is embedded in the debrief learning.	Local	Risk management learning sessions are rolled out to all staff with anonymised case studies, allowing staff to identify risk, plan risk management, discuss priorities and consider agencies who should be involved in care and treatment.	Community Clinical Manager CNTW Addiction Service	<p>Staff have regular incentive training sessions allowing for contemporaneous training and learning.</p> <p>Staff have clear guidance to support their reviews with service users to ensure that they are asking relevant</p>	June 2025	<p><b>September 2024 – COMPLETE.</b></p> <p>The service has developed a review proforma with prompts embedded to support staff in asking the appropriate questions and encourage</p>



					questions and co-ordinating appropriate support.		professional curiosity.
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<b>Northumbria Police</b>							
<b>No</b>	<b>Recommendation</b>	<b>Scope for example local or regional</b>	<b>Actions to take</b>	<b>Lead Person, role and Agency</b>	<b>Key milestones achieved in enacting recommendation</b>	<b>Target date</b>	<b>Completion Date and Outcome</b>
14	Northumbria Police to review the internal procedures related to the disclosure of information under Clare's Law, which grants individuals the "Right to Know".	Local	In February 2024 the process was changed to ensure that every domestic abuse referral is reviewed for "Right to Know" opportunities. Every referral received goes into the Multi Agency Safeguarding Hub (MASH) and is reviewed to ensure the victim has the right to know and if they fit the right criteria for it.  Continue to monitor this process.	Northumbria Police Deputy Chief Inspector, Safeguarding.	Monitor the number of "Right to Know" disclosures.	January 2025	<b>January 2025 – COMPLETE</b> see appendix 1.  Since implementing this new process "Right to Know" disclosures have trebled.
15	Northumbria Police to review the internal procedures and processes that pertain to the deployment of Family Liaison Officers (FLO) in cases of fatal	Local	Internal policies and procedures will be reviewed to ensure in cases where the criteria is not met for a FLO,	Northumbria Police Deputy Chief	To continue to monitor the process.	January 2025.	<b>January 2025 COMPLETE</b>



<p>accidents, murders, unexplained deaths, or disasters involving multiple fatalities. Ensure that there is consistency in the consideration of using a FLO, and if one is not to be utilised, communication with bereaved family's needs to incorporate the six Trauma-informed principles: <i>Safety, Trust, Choice, Collaboration, Empowerment, and Cultural consideration.</i></p>		<p>this rationale is shared in a trauma informed way with the bereaved family.</p>	<p>Inspector, Safeguarding.</p>			<p>– see appendix 1.</p>
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